

Hot Topics:

- Employment security for Hourlies was raised; President Moore will meet with the Hourly representative separately on the topic.
- Communication about the recent library closure was discussed, with concern raised because no announcement was made to students or faculty regarding this critical support service. President Moore acknowledged the issue, noting that she has heard from employee group leaders and other staff as well, and reported that the communication protocol is being reviewed to improve communication in the future.

Operational Assembly: Kurian Tharakunnel provided highlights from the September 14 meeting as follows. Continuing Education is planning to offer supervised activities for children of our students in the second 7-weeks of the semester. \$600,000 in CARES Act funding has been disbursed to students. There are over 600 applications for funding, and updates will continue. DCFS Mandated Reporter training is now underway for all employees.

Academic Senate: Michael Flaherty provided the following update. Curriculum committee reported a new paralegal studies certificate and six new online courses being developed. Academic & Scholastic Standards committee will be looking at withdrawal policies this year. Professional Development committee has sent out a survey about the virtual Fall Workshop. Assessment committee will be meeting with the HLC during the verification visit on Wednesday. Changes in the Academic Senate include the Education Department being combined with the Health, Sports & Exercise Science Department for representation on Senate, and a new Distance Education & Technology subcommittee has been created, chaired by Justyna Koc.

Student Success: Shelley Tiwari provided a Guided Pathways update, noting that program maps have been shared with Chairs & Coordinators, and the First Year Experience is being examined. Preparation for the fall virtual visit with our ATD Coaches in October has begun.

College Council Goal 2: Purva Rushi reminded College Council representatives to have communication with the employee group or department/division they represent. Some areas have indicated that they do not hear information about College Council and don't feel they have opportunity to present items. Council members with question were encouraged to contact Dr. Rushi.

Maximizing Retention Tools:

- Retention Alert: Student Support Strategist Christina Hunt, who manages the Retention Alert system, reviewed this communication tool between faculty and student support staff that is used to improve student success and retention rates by identifying at-risk students and getting them to the support they need.
- Trudy: Dean Kevin Li and representatives from Persistence Plus provided an update on Trudy, a platform which communicates with students through text-messaging, called nudges. With a goal of increasing enrollment, nudges are being sent to all credit students to help build identity as a Triton student, connect students to resources, remind of academic deadlines, emphasize the value of a Triton degree, and dispel myths. Messages are aligned to circumstances and campus support; for example, when the campus closed for the pandemic specific nudges were sent about how to get needed tech items and support.