# **Triton College Ophthalmic Technician Technical Standards**

The standards found below are necessary with or without accommodation to complete the Ophthalmic Technician program and function within this field as an employee.

## **COMMUNICATION SKILLS:**

- Communicate effectively in English to patients, families, and other health care providers, both verbally and in writing
- Establish rapport with individuals, families, and groups from a variety of social, emotional, cultural, and intellectual backgrounds
- Show empathy and compassion as part of the ophthalmic staff
- Function effectively under supervision and follow direction
- Computer literacy for Blackboard Learning as well as Electronic Medical Record (EMR) documentation

## **CRITICAL THINKING SKILLS:**

- Effectively function under stress
- Appropriately respond to emergencies
- Adhere to infection control procedures
- Demonstrate critical thinking skills in medical office environment
- Use sound judgment and universal safety precautions
- Address problems or questions to the appropriate persons at the appropriate time
- Efficiently organize and prioritize duties

### **MOTOR SKILLS:**

- Move from room to room and maneuver in small, dark spaces
- Reach above shoulder level, use standing balance, and bending
- Lift and carry up to 50 lbs. and exert up to 100 lbs. force for pushing/pulling
- Use manual dexterity; sufficient fine motor function
- Must be able to walk and stand for extended periods of time
- Perform CPR, BLS and first aid at the provider level
- Travel to and from academic and clinical sites

#### SENSORY SKILLS:

- Coordinate verbal and manual instruction
- Auditory ability sufficient to hear verbal communication from clients and members of the health team; includes ability to respond to emergency signals.
- Perceive soft sounds/ beeps
- Have sufficient visual acuity to document and review patient charts
- Be comfortable working in close physical proximity to patient (face to face)
- Function effectively under supervision and follow direction
- Sufficient understanding of the English language to comprehend information from lectures and textbooks

# **PROFESSIONALISM:**

- Be dependable and punctual
- Follow policies and procedures required by academic and clinical settings
- Adhere to Triton College Academic Honesty Policy (per College Catalog and OPH Handbook)
- Adhere to Triton College Code of Conduct (per College Catalog and OPH Handbook)
- Follow the guidelines set forth in the Health Insurance Portability and Accountability Act (HIPAA)

l		acknowledge I have been made aware
of the Ophthalmic Tec	hnician Standards and am a	able to perform all skills listed. I will follow and
adhere to the Triton C	ollege Academic Honesty Po	olicy, Code of Conduct, all policies in the Triton
College Ophthalmic Te	chnician Handbook, and wi	ill follow HIPAA guidelines Act.
I acknowledge and un	derstand that some skills w	vill be "spot checked' while at OPH
orientation to ensure	<i>performance ability.</i> Failure	e to successfully perform these skills while in
lecture, lab, or Clinica	l Practicum may lead to ter	rmination from the Ophthalmic Technician
Program	(initial)	
Date		