

Triton College provides services and resources to support your success.  
Click on the [Tutoring & Student Support](#) link in your Blackboard shell or start your journey here:

<https://library.triton.edu/academicsupportservices/home>

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### **NEW: CONNECT WITH SERVICES AND RESOURCES**

The Office of Early Alert and Intervention has added a few new student support cards to the Triton Portal. Beginning Fall 2024, students will be able to see their Student Success Team (including Academic Advisor and contact info), Class Schedule, and Campus Events. Another significant addition is the Request Assistance card, a place for students to submit requests for help with a wide range of needs (paying for, getting to, and succeeding in classes and more).

**Website:** <https://www.triton.edu/retentionalert/>

**Email:** [jasonleberg@triton.edu](mailto:jasonleberg@triton.edu) **Phone:** 708-456-0300, Ext. 3125

### **ACCESS AND ACCOMMODATIVE SERVICES**

The Center for Access and Accommodative Services (CAAS) offers Kurzweil (text to speech) and Otter.ai (speech to text) software to all faculty, staff, and enrolled students to enhance learning. They also provide academic accommodations for students who have a diagnosed medical condition and/or disability. Students may request accommodations by completing the [CAAS Confidential Data form](#), submitting documentation of their medical condition and/or disability and completing an intake meeting with CAAS staff. Accommodations are not retroactively approved. Students who identify as neurodivergent are encouraged to reach out to learn about available services and resources, including the S.E.E.D. program.

**Websites (including hours):** <https://www.triton.edu/caas> and <https://www.triton.edu/seed/>

**Email:** [caas@triton.edu](mailto:caas@triton.edu) **Phone:** 708-456-0300, Ext. 3917

### **ADVISING**

The Academic Advising Department proactively supports and empowers students to develop and achieve their educational and career goals. Advisors are assigned based on specific curriculum. Virtual/In-person appointments and virtual drop-in hours available. Academic advising also offers in-person drop-ins on Tuesdays and Wednesdays 9 am-4 pm, no appointment needed. Scheduling appointments with advisors can be done [online](#).

**Website (including hours):** <https://www.triton.edu/admissions-aid/advising/>

**Email:** [advising@triton.edu](mailto:advising@triton.edu) **Phone:** 708-456-0300, Ext.3728

### **CHILDCARE**

The Child Development Center offers a range of high-quality, supervised educational programs for children aged 15 months to 5 years. **Enrollment application:** [Apply here](#)

**Website (including hours):** <https://www.triton.edu/students/child-development-center/>

**Email:** [childdevelopmentcenter@triton.edu](mailto:childdevelopmentcenter@triton.edu) **Phone:** 708-456-0300, Ext. 3209

### **COMPREHENSIVE STUDENT SUPPORT**

Retention Specialists provide personal and academic support to students to help them succeed at Triton and beyond. They can assist in areas such as time management, study skills, goal setting, career exploration, academic planning, personal concerns, and more.

- School of Business & Technology: Lena Musa, Retention Specialist  
**Website:** <https://www.triton.edu/about/dept/academic/school-of-business-and-technology/>  
**Email:** [lenamusa@triton.edu](mailto:lenamusa@triton.edu) **Phone:** 708-456-0300, Ext. 3256
- School of Health Careers & Public Services: Tiffany Irby, Retention Specialist

**Website:** <https://www.triton.edu/about/dept/academic/school-of-health-careers-public-service-programs/>

**Email:** [tiffanyirby@triton.edu](mailto:tiffanyirby@triton.edu) **Phone:** 708-456-0300, Ext. 3982

TRIO Student Support Services provides academic and other support services to college students to increase student retention and graduation rates, facilitate their transfer from two-year to four-year colleges, and foster an institutional climate supportive of success. They service students who are income eligible, first generation, and individuals with disabilities. Eligible students must be working towards completion of a certificate and/or their first associate degree. **Online application:** [Apply here](#)

**Website (including hours):** <https://www.triton.edu/students/trio/>

**Email:** [trioss@triton.edu](mailto:trioss@triton.edu) **Phone:** 708-456-0300, Ext. 3386

TRIUMPH & SURGE is a minority retention program, designed to increase the number of minority students completing from Triton College. Staff provides academic support, one-on-one mentoring and coaching, career exploration and development, community service projects, and assistance in transitioning to a four-year institution or into the workforce. **Online application:** [Apply here](#)

**Website:** <https://www.triton.edu/students/triumph-and-surge/>

**Email:** [surgeandtriumph@triton.edu](mailto:surgeandtriumph@triton.edu) **Phone:** 708-456-0300, Ext. 3795

#### **COUNSELING & WELLNESS SUPPORT SERVICES**

Triton College Counseling & Wellness Support Services offers mental health and wellness services. Current students can meet with counselors by appointment regarding a wide variety of concerns, including managing stress, developing career goals, personal development, and understanding college policies. Counselors may refer students to the appropriate campus and/or community resources to best serve the needs of the student. For an appointment: [counsel@triton.edu](mailto:counsel@triton.edu) or 708-456-0300, ext. 3588.

**24/7 assistance:** [TimelyCare](#) (students must use triton.edu email address to register)

**24/7 assistance:** [Student Assistance Plan \(SAP\)](#) (username: TRI004, password: perspectives) call or text 800-456-6327

**Website (including hours):** <https://www.triton.edu/students/counseling/>

**Email:** [counsel@triton.edu](mailto:counsel@triton.edu) **Phone:** 708-456-0300, Ext. 3588

#### **FOOD AND ESSENTIAL SUPPLIES**

Troy Mart provides free food and personal care items to all students who self-identify their needs.

**Online application:** [Apply here](#)

**Website (including hours):** <https://www.triton.edu/troymart/>

**Email:** [troymart@triton.edu](mailto:troymart@triton.edu) **Phone:** 708-456-0300, Ext. 3919

#### **HEALTH SERVICES**

The Health Services Department is staffed by experienced Registered Nurses who address the needs of our students from physical assessment to health education and prevention to referrals and wellness. Services are free and confidential. Lactation rooms are located in B-161L and G-109.

**Website (including hours):** <https://www.triton.edu/students/health-services/>

**Email:** [laurahill@triton.edu](mailto:laurahill@triton.edu) **Phone:** 708-456-0300, Ext. 3359

#### **LIBRARY**

Students may borrow laptops, headsets, web cams, graphing calculators, chargers, and more. The Library provides access to textbooks, books, and online resources, including databases, journals, ebooks, magazines, and streaming media. The Library has four large study rooms available to students

as well as the Silent Study Room, designed to accommodate students with various neurodiverse study needs. Students may use their Triton ID to check out materials and scan/print from several Library printers. Librarians are available for in-person or virtual research assistance as well as a monthly Doctoral Support Group.

**Website (including hours):** <https://library.triton.edu/home>

**Email:** [librarians@triton.edu](mailto:librarians@triton.edu) **Phone:** 708-456-0300, Ext. 3215

### PAYING FOR COLLEGE

Financial assistance in the form of grants, loans, work on campus, or scholarships may be available. Whatever your financial status, Financial Aid staff can assist students in affording college.

**Website (including hours):** <https://www.triton.edu/admissions-aid/financial-aid/>

**Email:** [finaid@triton.edu](mailto:finaid@triton.edu) **Phone:** 708-456-0300, Ext. 3155

### TECHNOLOGY AND SOFTWARE SUPPORT

The Educational Technology Resource Center (ETRC) provides support for multi-factor authentication (MFA), all Online/Blackboard courses, the Student Portal, and Triton student email, providing in person, phone, and online orientations, online tutorials, Microsoft application tutorials, and Microsoft application certified tests. The lab, located on the top floor of the Library, features current technology and software for students.

**Online Help Center Form:** <https://www.triton.edu/etrchelp/>

**Website (including hours):** <https://www.triton.edu/academics/etrc/>

**Email:** [etrchelp@triton.edu](mailto:etrchelp@triton.edu) **Phone:** 708-456-0300, Ext. 3361/3039

### TRANSFER SUPPORT

The Transfer Center provides numerous services to guide students in the process of transferring from Triton College to a four-year institution for bachelor's degree completion. In addition to accepting appointments with students, the center hosts workshops and sponsors events throughout the year, including university visits and events on campus. **Request Appointment:** [bit.ly/TritonTrxAdvising](https://bit.ly/TritonTrxAdvising)

**Website (including hours):** <https://www.triton.edu/students/transfer-center/>

**Email:** [transfer@triton.edu](mailto:transfer@triton.edu) **Phone:** 708-456-0300, Ext. 3417

### TRANSPORTATION

Troy Rides, powered by Lyft, provides emergency rides to class, home, or work/clinicals, with specific limitations.

**Online application:** [Apply here](#)

**Website:** <https://www.triton.edu/troyrides/>

**Email:** [studentlife@triton.edu](mailto:studentlife@triton.edu) **Phone:** 708-456-0300, Ext. 3383

### TUTORING

The Academic Success Center provides free in-person and virtual drop-in and appointment-based tutoring across subject areas. Check out their [website](#) to make an appointment or learn more. 24/7 tutoring is also available via [Brainfuse](#), accessible through the Student Portal.

**Website (including hours):** <https://www.triton.edu/academics/tutoring/>

**Email:** [academicsuccesscenter@triton.edu](mailto:academicsuccesscenter@triton.edu) **Phone:** 708-456-0300, Ext. 3341