

HOW YOU CAN ACCESS THE INTERNET FOR YOUR CLASSES

There are a variety of resources for students to access the Internet for free and/or at a reduced cost:

COMCAST:

- **Xfinity WiFi Free For Everyone:** Xfinity WiFi hotspots across the country will be available to anyone who needs them for free, including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit www.xfinity.com/wifi. Once at a hotspot, select the “xfinitywifi” network name in the list of available hotspots and then launch a browser.
- **Data Plans:** All customers will get unlimited data for no additional charge for 60 days.
- **No Disconnects or Late Fees**
- **Internet Essentials Free to New Customers:** For low-income families, new customers will receive 60 days of complimentary Internet Essentials service, which is normally available to all qualified low-income households for \$9.95/month. Additionally, for all new and existing Internet Essentials customers, the speed of the program’s Internet service was increased to 25 Mbps downstream and 3 Mbps upstream. That increase will go into effect for no additional fee and it will become the new base speed for the program going forward.

Contact Comcast: 1-800-934-6489

<https://corporate.comcast.com/covid-19>

AT&T: Will be removing the usage caps on all accounts.

Contact AT&T: 1-800-288-2020

<https://www.att.com/shop/wireless/iru-check-for-discount.html>

SPRINT: Sprint is offering unlimited data for 60 days. Customers will also be provided with an extra 20GB of mobile hotspot data per month for the same 60 days even if they don’t pay for mobile hotspot services. Sprint is also waiving late fees and won't terminate services if customers are unable to pay their bill due to the impacts of the coronavirus.

Contact Sprint: 1-888-211-4727

https://newsroom.sprint.com/covid-19-updates-sprint-responds.htm?clickref=1011I7P2Ey4u&ECID=AFF:PH:viglink&utm_source=PH&utm_medium=affiliate&dclid=CJfpuL3nn-gCFYSFaQodIUUHWw

T-MOBILE: Will be providing unlimited data on all mobile plans, and an additional 20 GB of its mobile hotspot service for the next 60 days.

Contact T-Mobile: 1-800-937-8997

<https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>

VERIZON: Verizon will waive late fees.

Contact Verizon: 1-800-922-0204

<https://www.verizon.com/about/news/update-verizon-serve-customers-covid-19>

Other resources:

HOT SPOT LOCATOR:

<https://www.netspotapp.com/how-to-get-free-wifi.html>

LOCAL LIBRARIES WITH WI-FI/HOTSPOT PROGRAMS:

Franklin Park: <https://www.fppld.org/services/wifi-hotspots/>

Northlake: <https://www.northlakelibrary.org/library-services/>

Forest Park: <https://www.fppl.org/hotspot/>