

Operational Assembly: Kurian Tharakunnel reported the following highlights from the April 11 meeting. Academic Affairs reported on a Colloquium series being co-sponsored by the Behavioral Science and Science departments this month. Technology provided updates on several projects which Mr. Garrity will discuss later on today's agenda. Diversity reported that the Kaleidoscope Group hosted two Student Listening Sessions with a total of 31 students attending. Guided Pathways is preparing recommendations on institutionalizing Guided Pathways components. Research reported that the annual Student Satisfaction Survey will be out next week.

Academic Senate: Michael Flaherty announced that he was re-elected as Chair of the Academic Senate for 2022-2023 and reported highlights of the Senate meeting as follows. Curriculum has approved four new certificates. Academic & Scholastic Standards continues discussion on a forgiveness policy. Academic Support is looking at having a centralized online repository for all content required on a syllabus. Professional Development announced that Richard Chan was selected as Outstanding Faculty and Michael Mago as Outstanding Part-Time Faculty of the Year. Assessment is holding Learning Improvement Week activities this week. Online Education & Technology is looking at the online revision of shells and hybrid courses.

Student Success: Guided Pathways Pillar 2: Hilary Meyer provided an update on Pillar 2, reporting increased usage of retention alert through CRM Advise, ongoing training for staff, and examining assessment metrics. The future includes using texting, implementing communication plans, student experience planning and launching, and incorporating continuing education and adult education students.

Fall 2021 Student Check-In Survey Highlights: The Check-In Survey focused on course modality and scheduling, online course offerings and services. Students expressed the need for flexible course modalities, with the same number of students wanting more online as in-person. Awareness of student support services varied, highlighting the importance of communication.

Strategic Plan Quarter 3 Update: For Goal 1. *Assure quality and innovation in teaching and learning to increase student recruitment, retention and completion*, embedded peer mentors has improved success rates and decreased withdrawal rates. A new evaluation platform is being launched to measure instructional satisfaction. Videos to showcase best practices are continuing with eight completed so far. Online courses are being developed in thirteen different departments, feasibility studies completed where needed, and curriculum development is in progress in several areas.

For Goal 2. *Cultivate a diverse, equitable, and inclusive work environment that fosters employee engagement to support students*, DEI professional development has occurred for administrators, full-time faculty, adjunct faculty, classified, mid-managers, and non-bargained-for employees. The PDC and CTE continue to offer DEI professional development courses. A new Shared Values award has been created for employees, employee social events are held monthly, and new employee recognition and events websites launched in January 2022.

For Goal 3. *Strengthen the College's relationships with the community and prepare students to enter the local workforce*, a series of "Getting Hired" panels have been held for Health Careers, Computer Information Systems, Hospitality, Science, and Business & Accounting. Two activities for high schools were planned: a Youth Leadership Conference which was held in February and attended by 10 schools and 200 students, and a Celebration of the Arts to take place this month.

Multi Factor Authentication (MFA) Implementation: Michael Garrity informed Council that as an added step in keeping Triton College data secure and protected against cyberattacks, the College will be implementing multi-factor authentication (MFA) for all staff and students in May and June of 2022. This is an additional layer of security added to the login process. More information will be provided and employee and student groups will be notified before MFA is enabled on their accounts.

Phone System Upgrade: Mr. Garrity announced that the phone system upgrade is planned to start on Friday, June 3. The current phone system hardware is beyond its end of life and is no longer supported, and all back-end hardware and software will be replaced. Current phone handsets will stay in place, but user access pins, greetings, voicemails, and speed dials will be gone so will have to be re-created.

Colleague Waitlisting: Mr. Garrity reported that four courses will be piloted for waitlisting in the Fall Semester. If the class is full, students trying to register for it will be able to add themselves to a waitlist, and if a spot should open, they will receive an email and have two days to register for the class. Depending on how this pilot goes, more courses will be identified to add in the Spring Semester.

Other: Student Representative: President Moore recognized Jasmine Garcia for her work as TCSA President and College Council Representative as she concludes her term and graduates in May.