

Frequently Asked Questions

How do I become a student?

Enrollment Pipeline

How do I know if I am eligible?

Eligible students:

- · Must be an Illinois resident.
- Provide a picture ID with current address.
- Must be at least 16 years old and not enrolled in high school. 16-and 17-year olds must present a signed High School Withdrawal Form (email <u>adulteducation@triton.edu</u> for assistance).
- Classes are not intended for individuals on temporary and student visas.

I filled out an intake form; what is my next step?

After filling out the intake form, you will get an email to come to the office and verify your residency and identity. At that time we will give you a testing appointment. If you have any questions before then, please feel free to reach out to adulteducation@triton.edu. Please make sure to check your email that you listed on the intake form regularly, as this is where communication will go. After you are registered for class, you will only use your Triton College email address.

How long do I have to attend class before I can take my GED?

Every student is different. It depends on your initial placement and YOU – attendance is critical, as is completing homework and practicing your skills outside of class. Our highly qualified instructors will help you develop the skills you will need to accomplish your goals. But YOU have to do the work! Once your instructor determines that you are ready to take the GED test, they will give you some practice tests and information on how to register for your test.

The length of time for individual learners varies according to the level at which they begin the program, the amount of time they can spend each week in class, and how much studying they do at home.

Some learners take several months to prepare for the GED*; others take two years.

How much do classes cost?

ESL classes are free. However, they do "cost" time and dedication! We encourage students to work hard to reach their goals. We believe everyone can succeed! GED classes are mostly free. All Level 4 courses, including social studies and science, are charged \$3 per credit hour (either a \$12 or \$21 fee).

When do classes start?

Please check our homepage for our yearly schedule. Generally Fall classes start in August, Spring classes start in January, and Summer classes start in May.

What is expected of students?

When you enroll, you must commit to attending classes, to come prepared, to complete homework and take required tests. We also like to track your progress and make sure we are providing you with the best support possible, so our office will be in touch every few months. Please make sure to check your email regularly and respond to your teachers and Adult Education staff as quickly as you can.

Can I register for classes online or over the phone?

We encourage you to speak with someone over the phone if you are interested in learning more or if you have a lot of questions. Your process begins by filling out our electronic intake form, which you can do from your smart phone or computer.

Where are classes located?

All classes are "hyflex": they meet in-person with an option to attend online.

Beginner ESL class are in-person only.

How do I get technology help?

- To set-up your Triton College email account: Visit the ETRC in the Library or email them at etrchelp@triton.edu
- For issues with Blackboard, please contact your instructor.
- If you are not sure who your instructor is or are not sure if you have the right technology for the class, please contact the office at adulteducation@triton.edu.
- If you are having issues with a device that was loaned to you by Triton (picked up in the library), please contact the library (refdesk@triton.edu) or ETRC (etrchelp@triton.edu).

I am a current student. How do I update my contact information (phone, email, address)?

Please contact us at adulteducation@triton.edu. Include your first name, last name and birthdate along with your correct contact information.

Where do I take the GED test?

There are several locations throughout the area where you can take your test. Please visit <u>GED.com</u> or meet with one of our CTS to discuss if you are ready for the GED test.

I have more questions! Who can I ask?

Contact a Completion and Transition Specialist Advisor!





Francisco Torres
708-456-0300, Ext.3837
franciscotorres@triton.edu
Bilingual Spanish

Thomas Thompson 708-456-0300, Ext. 3085 thomasthompson@triton.edu